

## **GRIEVANCE REDRESSAL AND OTHER RELEVANT DETAILS**

### **1. Address & e-mail for Grievance Redressal**

Era Infra Engineering Limited  
1107, Indraprakash Building, 21, Barakhamba Road, New Delhi-110001.  
Tel: 0120-4145000. E-mail: [investorinfra@eragroup.in](mailto:investorinfra@eragroup.in) Web site: [www.eragroup.co.in](http://www.eragroup.co.in)

### **2. Compliance Officer**

Mr. Gaurav Rajoriya shall be the compliance officer of the company, who can be contacted at Era Infra Engineering Ltd., C-56/41, Sector-62, Noida, Tel. : 0120-4145000, Fax : 0120-4145030, Email : [Gaurav.r@eragroup.in](mailto:Gaurav.r@eragroup.in).

### **3. SEBI Complaints Redress System (SCORES)**

Your Company is registered with Securities & Exchange Board of India's (SEBI's) recently launched SEBI Complaints Redress System (SCORES), wherein investor complaints are processed in a centralized web based complaint redress system. Here, all the activities starting from lodging of a complaint till its disposal by SEBI would be carried online in an automated environment and the status of every complaint can be viewed online at any time. It would obviate the need for physical movement of complaints and the possibility of loss, damage or misdirection of the complaints would be avoided.